

Protect yourself against scams

Make sure you and your money don't fall victim.

Ruthless criminals are busy trying to scam people out of their hard-earned money. But, with the help of these simple tips, you can make life as difficult as possible for them.

- Give no one else your security details
- Don't assume people are who they say they are
- Take your time – don't be rushed into anything
- If you're suspicious, trust your instincts
- You have the power to say no, so feel free to use it





MY MONEY?
MY INFO?
I DON'T
THINK SO.



STOP AND THINK

1

A genuine bank or organisation will never contact you out of the blue to ask for your PIN, full password or to move money to another account. Only give out your personal or financial details to use a service that you have given your consent to, that you trust and that you are expecting to be contacted by.

2

Don't be tricked into giving a fraudster access to your personal or financial details. Never automatically click on a link in an unexpected email or text.

3

Always question uninvited approaches in case it's a scam. Instead, contact the company directly using a known email or phone number.

takefive-stopfraud.org.uk



TO STOP FRAUD™

Telephone Scams

Don't take someone's claim that they're calling from the police or your bank at face value. If they ask you to transfer funds to another bank, to a safe account or to withdraw cash, they're not who they say they are. They're lying.

Postal Scams

There are many different scams that will fit neatly within an envelope. Fake lotteries and prize draws. Fake offers of investments and inheritance windfalls. Fake health cures and clairvoyant letters. So be wary. And, above all, don't send them any money.

Online Scams

Fake emails that claim to have been sent from your bank can be very convincing. But don't be fooled into revealing personal details. Go to the bank's official website to get information. Avoid clicking the links you see in emails.

Doorstep Scams

Don't let strangers into your house or sell you services on your doorstep. Friends and family members may be able to recommend trusted workers and traders if you need any work doing.

Do we have your up-to-date contact details? We'll need them to get in touch with you as soon as possible if there's any suspicious activity with your account. So let us know if anything's changed.

Ask us about becoming a Friend Against Scams



**Report scams to Action Fraud on 0300 123 2040.
And please contact us, too. You can also get in touch with
the Citizens Advice Consumer Helpline on 03454 040506.**